

Introductory Day in Relaxation Bodywork
(This 'Intro Day', will allow you to be able to work with friends and family)

Booking Form	Date	Venue:
Name		Title
Address		
		Postcode
Contact Tel No		
Email		
I/We would like to b	ook in for the Introduction	on to Neutral Space Relaxation® Bodywork.
	e 9:45am, Finish 4:30pm es provided. Please brin	
NB. Special fee for (Normal Day Price £	•	
We look forward to please enclose to:	receiving your booking f	form, (print, complete, scan/photo, email)
Neutral Space Ltd. f via Fast Pay (Bank	Transfer) to	confirm your place, to address below. ** (Please use your name as reference).
individual circumstances	le booking deposit fee, being s. If we have to postpone or o	g returnable at our discretion, depending on any cancel a day or course for any reason, the booking date whichever you request.
Signature		Date
Please state if you r	equire a receipt	(yes) / (no).
Return completed for	orm via email to: **	
Neutral Space Charmouth, Bridport, DT6 6PN	email: <u>in</u>	fo@neutral-space.co.uk / 07780 705684



CANCELLATION AND MONEY BACK GUARANTEE If an individual or group wishes to cancel or change their booking.

The following charges will be incurred: -

- •Cancel outside 6 weeks of course commencement- Lose 50% of total course cost
- •Cancel outside of 3 weeks of course commencement Lose 75% of total course cost
- •Cancel within 3 weeks of course commencement Lose 100% of total course cost
- •Change to an alternative date outside of 6 weeks of commencement date £100 adjustment fee.
- •Change to an alternative date within 6 weeks of commencement date £200 adjustment fee
- •No show bookings Lose 100% of total course cost
- •Re arrangement due to illness/ and subsequently unattended Lose 100%
- 1.If Customer cancels a course, or a bespoke course for any reason, 30 days prior to a scheduled course commencement date, then all development work undertaken up to that point and a cancellation charge of 50% of the course fee will become immediately due for payment.
- 2.If Customer cancels a course, or a bespoke course for any reason, less than 30 days prior to a scheduled course commencement date, then all development work undertaken up to that point and a cancellation charge of 90% of the course fee will become immediately due for payment.
- 3.Details of Money Back Guarantee. We feel you will be delighted with your course and it exceed your expectations, however, if you are not satisfied with the product or service that we have provided you with, then please let us know within 14 days of making your investment. We will investigate your complaint in the first instance and attempt to put it right. If you are still dissatisfied then we will request a written explanation and if we agree that we have not provided the service that we have advertised and that you paid for, then we will refund your investment less any charges that we have incurred (eg Paypal/ or Administrative fees, Venue and catering). The decision will be at our discretion.

Neutral Space - 2024